ServicePoint replaceable parameters for messaging

ServicePoint messaging using SMS texting, and in html formatted inline emails, can contain replaceable paraters that are substituted with data from work orders and system seup data. The following is a list of the available parameters as of 6/23/2022

The replaceable paramaters are indicated by "#" + the name of a field that can be contained in the email + "#". For example #WONO# will be replaced by the work order number

Valid parameters at this time are:

WONO	Work order number
OPENDATE	WO open date
WOSTATUS	WO status code
CUSTNO	WO customer
SVCADDRID	WO service address ID
PONO	WO purchase order number
TERMS	WO terms code
WOCONTACT	WO contact name
WOPHONE	WO contact phone number
ZONE	WO zone
CUSTNAME	Customer name
CUSTADDRESS1	Customer address 1
CUSTADDRESS2	Customer address 2
CUSTCITYSTZIP	Customer City, State Zip code
CUSTCONTACT1	Customer contact name 1
CUSTCONTACT2	Customer contact name 2
CUSTPHONE1	Customer phone number 1
CUSTPHONE2	Customer phone number 2
CUSTEMAIL1	Customer email address 1
CUSTEMAIL2	Customer email address 2
SITENAME	WO service site name
SITEADDRESS1	WO service site address line 1
SITEADDRESS2	WO service site address line 2
SITECITYSTZIP	WO service site city, state zip
SITECONTACT1	WO service site contact name 1
SITECONTACT2	WO service site contact name 2
SITEPHONE1	WO service site phone number 1
SITEPHONE2	WO service site phone number 2
SITEEMAIL1	WO service site email address 1
SITEEMAIL2	WO service site email address 2
DISPATCHNOTE	WO dispatch note line
USRDEFINED1	WO user defined profile field 1
USRDEFINED2	WO user defined profile field 2
USRDEFINED3	WO user defined profile field 3
USRDEFINED4	WO user defined profile field 4
WONOTES	WO notes tagged as "Print on WO"
NOTES or INVCNOTES	WO notes tagged as "Print on invoice"

EQPTASKNAME	WO task name
EQPMODEL	WO task equipment model
EQPSERIAL	WO task equipment serial #
EQPDESC1	WO task equipment description 1
EQPDESC2	WO task equipment description 2
EQPLOCATION	WO task equipment location
EQPINSTALLDATE	WO task equipment installation date
EQPINVOICINGCODE	WO task invoicing code
EQPTASKESTHRS	WO task estimated hours
EQPTASKESTCOMPLDATE	WO task estimated completion date
TECHNAME	WO task assigned technician name
TECHPHONE	WO task assigned technician phone number
TECHEMAIL	WO task assigned technician email address
SCHEDULEDATE	WO task scheduled date
SCHEDULETIME	WO task scheduled time
PARTS	Table of work order parts, with pricing
PARTSNOPRICE	Table of work order parts, without pricing
LABOR	Table of work order labor, with pricing
LABORWITHNOTES	Table of work order labor, with pricing and labor notes
LABORNOPRICE	Table of work order labor, with no pricing
LABORWITHNOTESNOPRICE	Table of work order labor, with no pricing and labor notes
MISCCHGS	Table of WO additional charges, with pricing
MISCCHGSNOPRICE	Table of WO additional charges, without pricing
TOTALCHGS	Total work order charge amount
COMPANYNAME	Compamy name, as defined in the accounting system
COMPANYADDR1	Company address line 1
COMPANYADDR2	Company address line 2
COMPANYCITYSTZIP	Company City, State Zip code
COMPANYPHONE	Company phone number
COMPANYEMAIL	Company email address
SIGIMAGE	Image of WO captured customer signature
SIGNAME	Typed name of individual signature
SIGDATE	Date/time stamp of signature capture
SIGMESSAGE	Message displayed at time of signature capture
TEXTBODYSIG	Message displayed at time of signature capture
WOIMAGES	WO images tagged as "Print on WO"
INVCIMAGES	WO images tagged as "Print on Invoice"
ALLIMAGES	All images attached to a work order